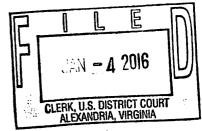
UNITED STATES DISTRICT COURT EASTERN DISTRICT OF VIRGINIA ALEXANDRIA DIVISION



DAVID CASAMASSA and MARIA CASAMASSA

Case No.: | ILCV \$ JCC/IDD

Plaintiffs,

PLAINTIFF'S VERIFIED COMPLAINT

v.

AND DEMAND FOR JURY TRIAL

NAVIENT SOLUTIONS, INC.

f/k/a Sallie Mae,

_

Defendant.

NOW COMES Plaintiffs, David Casamassa and Maria Casamassa ("Plaintiffs"), by and through their attorneys, Krohn & Moss, Ltd., for their Verified Complaint against Defendant, Navient Solutions, Inc. f/k/a Sallie Mae ("Defendant"), allege as follows:

Nature of the Action

1. This action is brought by Plaintiffs pursuant to the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227 et seq. ("TCPA").

Parties

- 2. Plaintiff David Casamassa is a natural person residing in Mount Sinai, Suffolk County, New York.
- 3. Plaintiff Maria Casamassa is a natural person residing in Mount Sinai, Suffolk County, New York.
- 4. Plaintiffs are allegedly obligated to pay a debt and is a consumer as defined by 15 U.S.C. § 1692a(3).
 - 5. Defendant is a company conducting business in the state of Virginia.

- 6. Defendant is a business entity incorporated in Delaware with an office located at 2001 Edmund Halley Dr., Reston, Virginia 20190.
- 7. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives and insurers.

Jurisdiction and Venue

- 8. Jurisdiction of this court arises pursuant to 28 U.S.C. § 1331 and 47 U.S.C. § 227.
- 9. Because Defendant conducts business in Virginia, personal jurisdiction is established.
- 10. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2) as the conduct giving rise to this action occurred in this district as Defendant transacts business in this district.

Factual Allegations

- 11. Plaintiff Maria Casamassa co-signed on a loan with Defendant for her son David Casamassa.
- 12. In 2015, Defendant began calling (631) 466-01xx, David's cellular telephone and (631) 833-43xx, Maria's cell phone.
 - 13. The purpose of Defendant's calls was to collect a debt.
 - 14. These calls were for a non-emergency purpose.
- 15. Upon information and good faith belief, based on the frequency, number, nature and character of these calls, Defendant placed them by using an automatic telephone dialing system.
- 16. On or about January 15, 2015 at about 11:28 a.m., Plaintiff David Casamassa instructed Defendant, through its employee, representative or agent "Kelsey", to stop calling him.

- 17. Plaintiff David Casamassa revoked any consent, express or otherwise, for Defendant to use an automatic telephone dialing system to call his cell phone.
- 18. Defendant continued to use an automatic telephone dialing system to call Plaintiff David Casamassa's cell phone.
- 19. Between January 23 and September 30, 2015, Defendant used an automatic telephone dialing system to call Plaintiff's cellular telephone at least three hundred ninety (390) times.
- 20. On or about February 11, 2015, at approximately 4:05 p.m., Plaintiff Maria Casamassa instructed Defendant, through its employee, representative or agent "Ken", to stop calling her.
- 21. On or about February 12, 2015, at approximately 4:06 p.m., Plaintiff Maria Casamassa instructed Defendant, through its employee, representative or agent "Christ", to stop calling her.
- 22. Plaintiff Maria Casamassa revoked any consent, express or otherwise, for Defendant to use an automatic telephone dialing system to call her cell phone.
- 23. Defendant continued to use an automatic telephone dialing system to call Plaintiff Maria Casamassa's cell phone.
- 24. Between February 11, 2015 and September 21, 2015, Defendant used an automatic telephone dialing system to call Plaintiff Maria Casamassa's cellular telephone at least two hundred thirty-three (233) times.
- 25. Defendant willfully and voluntarily used an automatic telephone dialing system to place these calls.

- 26. Defendant intended to use an automatic telephone dialing system to place these calls.
- 27. Defendant did not have Plaintiffs' express consent to use an automatic telephone dialing system to place these calls.

CLAIM FOR RELIEF

- 28. Defendant's action alleged *supra* constitute numerous negligent violations of the TCPA, entitling Plaintiffs to an award of \$500.00 in statutory damages for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B).
- 29. Defendant's actions alleged *supra* constitute numerous and multiple knowing and/or willful violations of the TCPA, entitling Plaintiffs to an award of \$1500.00 in statutory damages for each and every violation pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

WHEREFORE, Plaintiffs pray that judgment be entered against Defendant for the following:

- (1) Statutory damages of \$500.00 for each and every negligent violation of the TCPA pursuant to 47 U.S.C. § (b)(3)(B);
- (2) Statutory damages of \$1500.00 for each and every knowing and/or willful violation of the TCPA pursuant to 47 U.S.C. § (b)(3)(b) and 47 U.S.C. § (b)(3)(C);
 - (3) All court costs, witness fess and other fees incurred;
 - (4) Any other relief that this Honorable Court deems appropriate.

Dated: December . 2015

RESPECTFULLY SUBMITTED,

Jason L. Hamlin

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DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiffs, David Casamassa and Maria Casamassa, hereby demand a jury trial in this matter.

VERIFICATION OF COMPLAINT AND CERTIFICATION

STATE OF NEW YORK

Plaintiff, DAVID CASAMASSA, states the following:

- 1. I am the Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- 3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification or reversal of existing law.
- 4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- 5. I have filed this Complaint in good faith and solely for the purposes set forth in it.
- 6. Each and every exhibit I have provided to my attorneys which has been attached to this Complaint is a true and correct copy of the original.
- 7. Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, DAVID CASAMASSA, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct.

1/19/15

Date

DAVID CASAMASSA